

Title	Priority	Customer	Purpose	Begin Date	Impact	Effort/Cost	Risk	UFValue
<b>Academic Technology</b>								
Classroom Renovation: McCarty C100	(2) Normal	Faculty and Students	Enhance Service	1/1/1997	(1) High	(1) Large	(3) Medium	(2) Medium
Course Management Strategy	(1) High	Teachers	Maintain Service	5/1/2009	(1) High	(1) Large	(2) High	(2) Medium
Implement Shibboleth on Sakai Course Management System	(2) Normal	Teachers	Improve security		(3) Low	(3) Small	(3) Low	(3) Low
Integrate Microsoft OCS with existing videoconferencing infrastructure	(2) Normal	Information Technology	Enhance Service		(1) High	(2) Medium	(4) Low	(1) High
Plan for Migration from H.323 to SIP (independent from OCS)	(2) Normal	Videoconferencing	Enhance Service		(2) Medium	(3) Small	(4) Low	(1) High
Provide streaming services for Flash content	(2) Normal	Faculty	Enhance Service		(2) Medium	(3) Small	(4) Low	(3) Low
Provide support for IFAS videoconferencing endpoints	(2) Normal	Videoconferencing					(4) Low	(1) High
Provide videoconferencing recording & streaming service	(2) Normal	Videoconferencing	Enhance Service		(2) Medium	(2) Medium	(4) Low	(2) Medium
Student web Site support	(2) Normal	Students	Enhance Service	2/20/2009	(3) Low	(2) Medium	(3) Low	(2) Medium
UFIT Wiki	(2) Normal	Informational Technology	Improve Communication	6/11/2009	(3) Low	(2) Medium	(4) Low	(2) Medium
<b>Bridges</b>								
1098T Project (CY 2009)	(1) High	All UF	Maintain Service	10/9/2009	(1) High	(2) Medium	(3) Medium	(1) High
AM UBIT Book Removal	(2) Normal	Asset Management	Sunset Service	4/6/2009	(2) Medium	(3) Small	(3) Medium	(2) Medium
Apply Tax Updates 09D	(2) Normal	All UF	Maintain Service	9/29/2009	(1) High	(3) Small	(4) Low	(2) Medium
Apply Tax Updates 09E	(2) Normal	All UF	Maintain Service	11/3/2009	(1) High	(3) Small	(4) Low	(2) Medium
Bridges Data Protection	(2) Normal	Bridges	Improve security	11/20/2009	(3) Low	(2) Medium	(2) Medium	(2) Medium
Bridges Migration to Merged Network Infrastructure	(2) Normal	Bridges	Enhance Service	8/8/2009	(1) High	(2) Medium	(3) Medium	(2) Medium
Bridges Work Portfolio Data Model and Reporting	(2) Normal	Bridgesq	Improve Governance	6/22/2009	(2) Medium	(3) Small	(4) Low	(2) Medium

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	CI - Renovate applications on CNS WebSphere (directory UI Rewrite)	(2) Normal	All UF	Enhance Service	9/1/2009	(1) High	(2) Medium	(4) Low	(2) Medium
	CIT Enhancement - Barcode and carrier route not updated	(2) Normal	Bridges	Enhance Service	6/19/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
	CIT Enhancement - Identity Data Quality Procedures and Review	(2) Normal	Directory	improve Service	7/24/2009	(3) Low	(3) Small	(4) Low	(3) Low
	Dual Fabric SAN Upgrade	(2) Normal	Bridges	Enhance Service	2/15/2009	(1) High	(2) Medium	(4) Low	(2) Medium
	Enterprise Applications Shibbolization	(2) Normal	All UF	Improve service	6/15/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
	E-Verify Integration	(2) Normal	Human Resources	Federal Mandate		(2) Medium	(3) Small	(4) Low	(3) Low
	External Application Interface for Setting Up Self Service Users UFID and GLID	(2) Normal	All UF	Create New Service	2/16/2009	(2) Medium	(3) Small	(4) Low	(1) High
	FI - Enhancement: Budget Edits	(2) Normal	Contracts and Grants	Enhance Service	6/24/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
	FI - Enhancement: Invoice Changes to Grant Invoices	(2) Normal	Contracts and Grants	Enhance Service	6/1/2009				
	FI - Enhancement: New Appworx chain for FI PRCSYSPURGE	(2) Normal	Bridges	Enhance Service	5/27/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
	FI - Enhancement: New Asset Management Mass Change	(2) Normal	University Financial Services	Enhance Service	5/11/2009	(2) Medium	(3) Small	(3) Medium	(2) Medium
	FI - Enhancement: Student Financial Budget Override	(2) Normal	Contracts & Grants	Enhance Service	7/13/2009	(3) Low	(3) Small	(4) Low	(3) Low
	FI - Enhancement: Summary Ledger for Auxiliaries	(2) Normal	University Financial Services	Enhance Service	6/29/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
	FI - PS 9.0 Upgrade	(1) High	General Accounting, Financial Reporting Contracts and Grants	Maintain Service	7/31/2009	(1) High	(1) Large	(2) High	(1) High
	FI Enhancement - AP 1099 Modifications	(2) Normal	Accounts Payable	Enhance Service	10/19/2009	(3) Low	(3) Small	(4) Low	(2) Medium

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FI Enhancement - General Ledger Journal Splitter	(2) Normal	General Accounting	Enhance Service	10/19/2009	(3) Low	(3) Small	(4) Low	(2) Medium
FI Enhancement - Modify UF Budget Definitions Page	(2) Normal	Contracts & Grants	Enhance Service	7/15/2009	(2) Medium	(3) Small	(4) Low	(3) Low
FI Enhancement: View access to Journal Lines	(2) Normal	Bridges	Enhance Service	7/15/2009	(3) Low	(3) Small	(4) Low	(3) Low
Finance Federated Links Conversion	(2) Normal	Bridges	Maintain Service	6/22/2009	(1) High	(2) Medium	(3) Medium	(2) Medium
Fix ePAF empl rcd and Level 1 Approver Issues	(2) Normal	Human Resources	Enhance Service	10/29/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
HR - Enhancement - Produce Electronic Direct Deposit Files for Off-Cycles	(2) Normal	Human Resources	Enhance Service	7/21/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
ODBC Service Upgrade	(2) Normal	Office of Institutional Planning and Research, College of Business Administration, Health Science Center IT	Enhance Service	1/15/2009	(3) Low	(2) Medium	(2) Medium	(2) Medium
Online W2's	(2) Normal	University Tax Service	Enhance Service	7/30/2009	(2) Medium	(3) Small	(3) Medium	(2) Medium
Payroll Audit - Provide Paylists in Excel	(2) Normal	Human Resources	Enhance Service	10/29/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
Payroll Distribution UFID to GL Project	(2) Normal	Human Resources	Enhance Service	10/29/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
Post Doc Care Benefits Package	(2) Normal	All UF	Enhance Service	6/15/2009	(1) High	(2) Medium	(3) Medium	(1) High
Problem Management Process	(2) Normal		Improve operations	8/14/2008	(3) Low	(2) Medium	(3) Low	(2) Medium
Race/Ethnicity Reporting Changes	(2) Normal	All UF	Enhance Service	4/27/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
Refund Bright Futures to the State	(1) High	University Financial Services	Enhance Service	11/3/2009	(2) Medium	(2) Medium	(2) High	(2) Medium
Restricted Data Certifications Interface to ARS	(2) Normal	All UF	Enhance Service	10/26/2009	(1) High	(2) Medium	(4) Low	(1) High

	Title	Priority	Customer	Purpose	Begin Date	Impact	Effort/Cost	Risk	UFValue
	SA - Account Balance Monthly Email Notification and Triannual Billing Statement	(2) Normal	All UF	Create New Service	7/21/2009	(3) Low	(3) Small	(4) Low	(2) Medium
	SA Bundles	(2) Normal	University Financial Service	Maintain Service	7/24/2009	(3) Low	(2) Medium	(3) Medium	(1) High
	SA CASHNet Upgrade	(2) Normal	University	Maintain Service	9/14/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
	SA Enhancement - ECSI Payment File	(2) Normal	University Financial Services	Enhance Service	6/29/2009	(3) Low	(3) Small	(4) Low	(2) Medium
	SA Enhancement - Fix hole in Credit History process	(2) Normal	University Financial Services	Enhance Service	11/3/2009	(3) Low	(3) Small	(4) Low	(2) Medium
	SA Enhancement - ISIS Interface Data Recon/Pull	(3) Low	University Financial Services	Enhance Service	8/24/2009	(3) Low	(3) Small	(4) Low	(3) Low
	SA Enhancement - Payment Update Page Enhancement	(3) Low	University Financial Services	Enhance Service	11/2/2009	(3) Low	(3) Small	(4) Low	(3) Low
	SA Enhancement - SF BI GL Interface Metadata Enhancement	(3) Low	University Financial Services	Enhance Service	6/8/2009	(3) Low	(3) Small	(4) Low	(3) Low
	SA- SDCF and LOA Processing	(2) Normal	University Financial Services	Maintain Service	8/12/2009	(3) Low	(2) Medium	(3) Medium	
	Subversion Implementation	(2) Normal	Bridges	Enhance Service	9/10/2008	(3) Low	(2) Medium	(2) Medium	(3) Low
<b>Computing and Networking Services</b>									
	Anycast DNS	(2) Normal	All UF	Improve Security	10/1/2008	(2) Medium	(3) Small	(3) Medium	(2) Medium
	Build a second off site data center	(1) High	All UF	Strategy	6/9/2009	(3) Low	(1) Large	(1) Very High	(1) High
	Business Continuity	(1) High	All UF	Strategy	1/1/2008	(3) Low	(1) Large	(1) Very High	(1) High
	Campus Emergency Notification System	(1) High	All UF	Improve Security	12/15/2008	(2) Medium	(1) Large	(4) Low	(1) High
	Cognos 7.3 Upgrade	(2) Normal	All BI/Reporting Users	Improve Infrastructure		(2) Medium	(2) Medium	(3) Medium	(2) Medium
	Communications Infrastructure Building (CIB) -- Hough Hall	(1) High	All UF	Enhance Service	1/15/2009	(3) Low	(2) Medium	(4) Low	(1) High

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Core 100bFX Module Lifecycle Upgrades	(2) Normal	All UF	Maintain Service	7/27/2009	(3) Low	(2) Medium	(4) Low	(2) Medium
Core Site Infrastructure Improvements	(2) Normal	All UF	Maintain Service	2/10/2009	(2) Medium	(2) Medium	(4) Low	(2) Medium
DB2 Migration	(1) High	All UF	Strategy	4/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
East Campus Datacenter Planning	(1) High	All UF	Strategy		(3) Low	(1) Large	(1) Very High	(1) High
ERP Infra 2nd Site buildout	(2) Normal	Internal	Improve Infrastructure		(1) High	(2) Medium	(3) Medium	(2) Medium
Gatorlink Mail Edge Migration	(2) Normal	All UF	Maintain Service	9/8/2009	(3) Low	(3) Small	(4) Low	(3) Low
Gatorlink Service Interface Wrappers	(2) Normal	All UF	Enhance Service		(3) Low	(3) Small	(4) Low	(3) Low
H/A CIFS Server	(2) Normal	All UF	Enhance Service	4/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
H/A NFS	(2) Normal	All UF	Enhance Service	4/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
H/A SMTP	(2) Normal	All UF	Strategy	4/1/2009	(3) Low	(3) Small	(4) Low	(2) Medium
H/A Web Infrastructure	(2) Normal	All UF	Enhance Service	10/1/2008	(3) Low	(3) Small	(4) Low	(3) Low
IIS Server Clustering	(2) Normal	All UF	Enhance Service	3/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
IP reclamation for IPv4	(3) Low	All UF	Maintain Service	1/1/1993	(3) Low	(2) Medium	(4) Low	(2) Medium
Kerberos Migration	(2) Normal	All UF	Maintain Service	4/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
Limit DNS recursion	(2) Normal	All UF	Improve Security	8/1/2008	(2) Medium	(3) Small	(4) Low	(3) Low
Load Balancing Migration	(2) Normal	All UF	Enhance Service	4/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
Long Distance Services	(2) Normal	All UF	Strategy	10/1/2008	(3) Low	(3) Small	(4) Low	(1) High
Merge Networks with CNS	(2) Normal	CNS	improve infrastructure		(1) High	(1) Large	(2) High	(2) Medium
MOM/SIM Installation	(2) Normal	Internal	Enhance Service		(3) Low	(3) Small	(4) Low	(3) Low
NAC Upgrades	(2) Normal	All UF	Enhance Service	10/1/2009	(2) Medium	(2) Medium	(4) Low	(2) Medium
NDS Removal	(1) High	NDS Users	Sunset Service	4/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
NMS Customer Self Service	(2) Normal	Network Admins	Enhance Service	1/15/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
NMS support for non unique vlans	(1) High	All UF	Maintain Service	4/1/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
Remedy Ticket Interopability	(1) High	All UF	Create New Service	1/1/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
Replace Oracle RAC Infiniband-based interconnect	(2) Normal	EPM 9.0 users; Student Financials, Core Office and Users	improve infrastructure		(1) High	(2) Medium	(2) High	(2) Medium
Sakai Infrastructure	(1) High	All UF	Strategy	9/1/2009	(1) High	(1) Large	(3) Medium	(1) High

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Service LDAP Migration	(2) Normal	All UF	Strategy	4/1/2009	(3) Low	(3) Small	(4) Low	(3) Low
TACACS Migration	(2) Normal	All UF	Sunset Service		(3) Low	(3) Small	(4) Low	(3) Low
Tomcat Infrastructure Upgrade	(2) Normal	Internal	Maintain Service		(3) Low	(3) Small	(4) Low	(3) Low
Upgrade CSE Machine Room: Add enterprise-grade UPS, Redundant Cooling, Diesel Generator Power Backup	(1) High	All UF	Enhance Service	4/6/2009	(2) Medium	(2) Medium	(4) Low	(1) High
Upgrade DB2 LUW to V9	(2) Normal	All UF	Maintain Service	7/1/2009	(3) Low	(2) Medium	(4) Low	(2) Medium
Upgrade NMS statistics gathering / reporting	(2) Normal	Network Admins	Enhance Service	2/15/2009	(2) Medium	(3) Small	(4) Low	(2) Medium
Upgrade SAN	(2) Normal	All UF	improve infrastructure		(1) High	(1) Large	(2) High	(2) Medium
UPK Upgrade	(2) Normal	Training & Organizational Development; Training participants	Enhance Service		(2) Medium	(3) Small	(4) Low	(2) Medium
VoIP initiative	(2) Normal	All UF	Strategy	1/1/2006	(2) Medium	(2) Medium	(3) Low	(2) Medium
VoIP/Call Manager Migration	(2) Normal	All UF	Enhance Service	9/1/2009	(3) Low	(2) Medium	(4) Low	(1) High
Wallplate initiative	(2) Normal	All UF	Improve service	1/1/2007	(3) Low	(1) Large	(3) Low	(2) Medium
Webmail Evaluation	(2) Normal	All UF	Enhance Service	8/1/2009	(3) Low	(3) Small	(4) Low	(2) Medium
XEN Migration to VMWare	(2) Normal	All UF	improve infrastructure	8/1/2009	(3) Low	(3) Small	(4) Low	(3) Low

## Data Infrastructure

Add room resources to Exchange	(2) Normal	All UF Exchange Users	Improve service	5/17/2009	(2) Medium	(3) Small	(3) Low	(2) Medium
Balance mail stores for performance	(2) Normal	All UF Exchange Users	Improve service	7/30/2009	(3) Low	(2) Medium	(2) Medium	(2) Medium
Business Intelligence Strategy	(2) Normal	All UF Business system users	Strategy	4/1/2008	(3) Low	(2) Medium	(3) Low	(2) Medium
Develop DR Plan	(1) High	All UF	Enhance Service	4/28/2009	(2) Medium	(2) Medium	(3) Medium	(1) High
Enhance auto group code	(2) Normal	All UFAD Users	Enhance Service	6/15/2009	(3) Low	(2) Medium	(2) Medium	(2) Medium
Evaluate Windows 7	(2) Normal	All Windows Users	Strategy	8/1/2009	(3) Low	(3) Small	(4) Low	(1) High
IFAS Domain Controller	(2) Normal	All IFAS Users	Improve service	6/1/2009	(3) Low	(2) Medium	(2) Medium	(2) Medium

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	Migrate all old domain controllers to new HW	(2) Normal	All UFAD Users	Improve service	5/1/2009	(3) Low	(2) Medium	(2) Medium	(2) Medium
	Migrate internal SQL cluster to new HW and software	(2) Normal	Data Infrastructure	Improve service	4/30/2009	(3) Low	(2) Medium	(2) Medium	(2) Medium
	Next generation portal strategy	(2) Normal	All UF	Strategy		(3) Low	(2) Medium	(3) Low	(2) Medium
	Shibbolize Mobile Campus	(1) High	Students	Improve security	1/13/2009	(2) Medium	(2) Medium	(2) Medium	(2) Medium
	Strategy for UFAD adhoc group management	(2) Normal	All UFAD Users	Strategy	7/14/2009	(3) Low	(3) Small	(3) Low	(2) Medium
	Testing and Evaluation of Exchange 14	(2) Normal	All UF Exchange Users	Improve service	4/21/2009	(3) Low	(2) Medium	(3) Low	(2) Medium
	UF SharePoint	(2) Normal	All UF	Create New Service	12/5/2008	(3) Low	(2) Medium	(2) Medium	(2) Medium
	Upgrade BizTalk to 2009	(2) Normal	UF employees and students	Improve service	7/14/2009	(2) Medium	(2) Medium	(1) High	(2) Medium
	Upgrade enterprise root certificate authority	(2) Normal	All UFAD Users	Enhance Service	2/12/2009	(3) Low	(3) Small	(1) High	(2) Medium
	Upgrade MOM services to SCOM 2007	(1) High	All UF	Improve service	3/18/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
	Virtual desktop strategy	(2) Normal	All UF IT	Strategy	12/1/2008	(3) Low	(2) Medium	(3) Low	(2) Medium

### Division of Sponsored Research

	Implement Click Commerce for IRB	(2) Normal	All Research Investigators	Improve service	1/1/2009	(2) Medium	(3) Small	(2) Medium	(2) Medium
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### Facilities Planning and Construction

	Energy Dashboards	(2) Normal	All UF	New service	1/20/2009	(3) Low	(2) Medium	(3) Low	(1) High
	My Assets	(2) Normal		Improve service	11/1/2008	(2) Medium	(2) Medium	(3) Low	(2) Medium

### George A Smathers Libraries

	Gator Scholar	(2) Normal	Faculty	Create New Service	10/8/2008	(2) Medium	(2) Medium	(2) Medium	(2) Medium
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### Information Security and Compliance

	Create Information Security and Compliance	(1) High	All UF	Improve Security	4/14/2009	(1) High	(2) Medium	(3) Medium	(1) High
	Online Data Security Training Modules	(2) Normal	All UF	Improve Security	2/18/2009	(1) High	(3) Small	(4) Low	(2) Medium
	Registration of Hosts that Store Restricted Data	(2) Normal	All UF	Improve Security	2/1/2009	(1) High	(3) Small	(4) Low	(1) High

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	Risk Management Pilot	(2) Normal	All UF	Improve Security	12/1/2008	(2) Medium	(3) Small	(4) Low	(2) Medium
	Two-Factor Authentication Pilot	(2) Normal	All UF	Improve Security	12/1/2009	(2) Medium	(3) Small	(4) Low	(2) Medium

### Institutional Planning and Research

	Federal Ethnicity Changes	(1) High		Improve service		(1) High	(2) Medium	(3) Low	(2) Medium
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### Student Financial Affairs

	Automate calculating Fla Bright Futures for students with transient hours	(3) Low	SFA	Maintain Service	5/6/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Create 10-11 batch jobs for new academic year	(2) Normal	SFA	Create New Service		(3) Low	(3) Small	(4) Low	(4) Very Low
	Create 10-11 Financial Aid files for new academic year	(2) Normal	SFA	Create New Service		(3) Low	(3) Small	(4) Low	(4) Very Low
	Earlier Estimator	(2) Normal	SFA	Create New Service		(3) Low	(3) Small	(4) Low	(4) Very Low
	Electronic Output	(2) Normal	SFA	Create New Service	5/6/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Experimental site is going away	(1) High	All UF	Maintain Service	5/6/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Fla Bright Futures recipients will be required to refund scholarship when they drop a course	(1) High	SFA	Maintain Service	7/27/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Florida Opportunity Scholars change in hours enrolled requirement	(2) Normal	SFA	Maintain Service	5/6/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Include Overseas hours in the renewal process for scholarships	(3) Low	SFA	Maintain Service	5/6/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Out of State residency for some graduate students	(3) Low	SFA	Maintain Service		(3) Low	(3) Small	(4) Low	(4) Very Low
	Special Programs	(3) Low	SFA	Maintain Service	7/27/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Track Advisors Student/Parent Contact	(1) High	SFA	Create New Service	7/15/2009	(3) Low	(3) Small	(4) Low	(4) Very Low
	Year Round Pell	(1) High	SFA	Maintain Service	5/6/2009	(3) Low	(3) Small	(4) Low	(4) Very Low

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<b>Student Systems</b>								
Admissions Decision Notification	(2) Normal	Admissions / Applicants	Enhance Service	3/1/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
Course scheduling and exam system upgrades	(2) Normal	Campus Staff	Required due to loss of staff	1/1/2009	(1) High	(2) Medium	(2) Medium	(1) High
Eliminate UUID from Student Data Warehouse	(1) High	Campus Staff	Mandated change	3/17/2009	(1) High	(2) Medium	(2) High	(1) High
Enhancements to student and department registration systems and student registration system.	(1) High	Students / Staff	Vice President and Deans Mandated change	7/1/2009	(1) High	(2) Medium	(3) Low	(1) High
Grades anytime enhancements	(1) High	Students / Staff	Mandated Change	5/1/2009	(1) High	(2) Medium	(3) Medium	(1) High
Graduate Admissions Electronic Referral	(2) Normal	Admissions / Applicants / Colleges	Enhance Service	3/1/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
Integrated Admissions Processing for Transfers	(2) Normal	Admissions / Applicants	Enhance Service	2/1/2009	(3) Low	(2) Medium	(3) Medium	(2) Medium
Interface to Board of Education (BOE) /SUDS system for termly and annual reporting to Board of Governors	(1) High	OUR Staff	State Mandated Change	4/1/2009	(1) High	(2) Medium	(2) High	(1) High
New batch job scheduling system	(2) Normal	SIS / OUR / Admissions Staff	Enhance Service	12/15/2008	(3) Low	(2) Medium	(2) Medium	(3) Low
New ethnicities requirement	(1) High	Students / Staff	Federally mandated change	3/1/2009	(1) High	(2) Medium	(3) Medium	(1) High
New Grad student admission application	(2) Normal	Admissions / Departments / Applicants	Improve service	3/1/2009	(2) Medium	(2) Medium	(3) Low	(2) Medium
New Test Scores Import	(2) Normal	Admissions / Applicants	Enhance Service	5/1/2009	(2) Medium	(2) Medium	(3) Medium	(2) Medium
Online change of grade process	(1) High	Students / Staff	Required due to loss of staff	4/13/2009	(1) High	(2) Medium	(3) Medium	(1) High
On-line Course Catalog	(2) Normal	Students / Staff	Enhance Service	7/1/2008	(2) Medium	(2) Medium	(3) Low	(2) Medium

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Self Service Non Degree application interactive to Student Records system	(1) High	Students / OUR Staff	To reduce redundant data entry and streamline a very staff resource intensive process	3/18/2009	(1) High	(2) Medium	(4) Low	(1) High
Transcript charging enhancements	(1) High	Students / OUR Staff	Revenue generation and Required due to loss of staff	4/27/2009	(1) High	(2) Medium	(2) Medium	(1) High
Update the VA processing to comply with the new GI Bill requirements	(1) High	VA / OUR Staff	Federally Mandated change	6/1/2009	(1) High	(2) Medium	(3) Medium	(1) High
Updating the Cancel/Withdrawal processing to correspond to the new rules	(1) High	Campus Staff	Presidentially mandated change	5/1/2009	(1) High	(3) Small	(3) Medium	(1) High

### Web Administration

Evaluations.ufl.edu strategic review	(2) Normal	All UF	Strategy	3/31/2009	(1) High	(2) Medium	(3) Medium	(2) Medium
Improve UF Google Search	(2) Normal	All UF, General Public	Enhance Service	5/11/2009	(2) Medium	(2) Medium	(3) Low	(2) Medium
UF Calendar improvement	(3) Low	All UF	Enhance Service		(3) Low	(2) Medium	(3) Low	(2) Medium

Total

164